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2010 READERS' TRAVEL AWARDS

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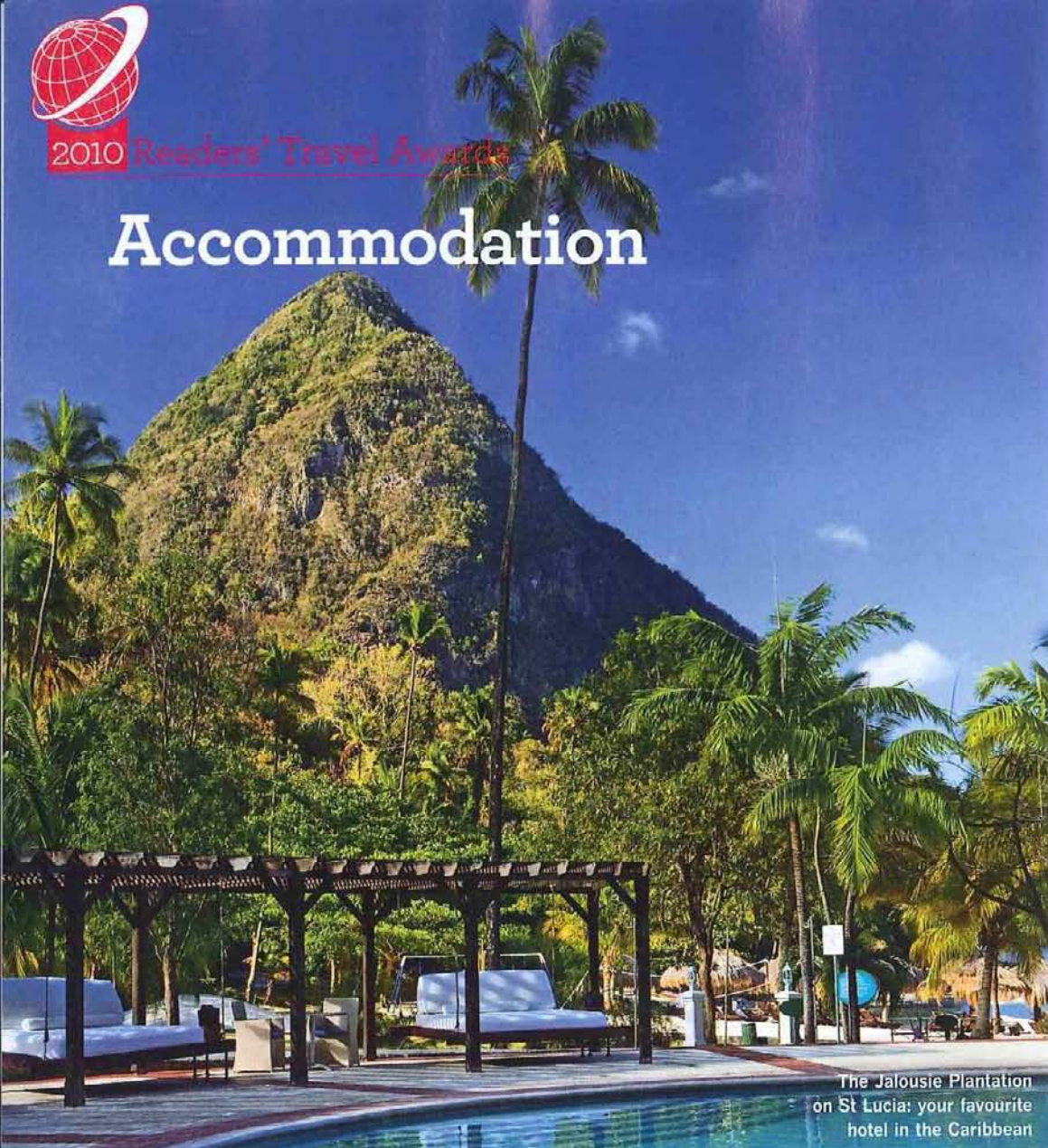
# Readers' Travel Awards

Your choice of the world's best ★ Countries, Islands & Cities  
★ Hotels & Villa Rentals ★ Tour Operators ★ Airlines, Airports, Trains  
& Cruise Lines ★ Spas ★ Websites ★ Plus The Top 100 overall winners

Earlier this year we asked you to vote for the things you *really* like about travel, from business hotels to destination spas, airlines to specialist tour operators. From your responses we compiled the **Readers' Travel Awards 2010** the best the travel world has to offer. Your favourite country this year is **Turkey**, which you also rated highly enough for it to make our Top 100 (see page 50). To find out who the rest of the winners are, turn the page



# Accommodation



The Jalousie Plantation on St Lucia: your favourite hotel in the Caribbean

## OVERSEAS LEISURE HOTELS

There is no hotel in **The Americas & the Caribbean** you would rather stay in than **The Jalousie Plantation** on St Lucia. Giving it a top score of **92.49** for its *location*, you also rated it above **90** for *environmental friendliness* and *service*. **Hôtel Saint-Barth Isle de France** took the lead for *food/restaurants* (**94.20**), while you reckon **Peter Island Resort** in the BVIs is the most *family-friendly* (**87.99**).

**Hotel Splendido** in Italy's chic Portofino is your favourite hotel in **Europe, Asia Minor & the Russian Federation**; it scored highest for *family-friendliness* (**87.38**), *food/restaurants* (**94.78**) and *location* (**90.34**). You found Venice's legendary **Hotel Cipriani** difficult to fault on *service* (**91.31**) and *standard of accommodation* (**97.90**), and gave high praise to **La Residencia** on Mallorca for its *environmental friendliness* (**82.20**).

Your preferred hotel in **Australasia & the South Pacific** is **Sails in the Desert Hotel** in Australia, which you awarded **95.26** for *ambience/decor* and **92.22** for its sensational desert *location*. New Zealand's **Blanket Bay** was best for *environmental friendliness* (a clear **95.66**) and Australia's **Hayman** the most *family-friendly* (**95.54**).

In **Asia & the Indian Subcontinent**, the **Oberoi Udaivilās** in Rajasthan captured your imagination for its *location* on Lake Pichola (**92.61**) and *service/staff* (**94.56**); you also thought it deserved top marks for *ambience/decor* (**89.39**). **The Datai** in Malaysia came out best for *environmental friendliness* (**92.65**) and the **Four Seasons Resort Chiang Mai** in Thailand for *food/restaurants* (**91.73**) and *leisure facilities* (**89.68**).

Remote **Jack's Camp** in Botswana is your favourite hotel in the **Middle**

**East, Africa & the Indian Ocean Islands**. In fact, you gave it so many points it was propelled to number one in our Top 100 (see page 50), with scores above **95** for *environmental friendliness*, *ambience/decor* and its Kalahari *location*. Elsewhere, the **Four Seasons Resort Maldives at Landaa Giraavaru** cannot be bettered for *family-friendliness* (**95.91**) and you felt **Bushmans Kloof** in South Africa should be given top marks for *food/restaurants* (**96.27**).

- The Americas & the Caribbean**
- 1 The Jalousie Plantation, St Lucia** 91.87
  - Hôtel Saint-Barth Isle de France, St Barts** 91.46
  - Sandy Lane, Barbados** 90.56
  - Parrot Cay, Turks & Caicos** 89.40
  - Peter Island Resort & Spa, British Virgin Islands** 88.39
  - Four Seasons Resort Whistler,**

- British Columbia, Canada** 87.36
- 7 Carlisle Bay, Antigua** 86.34
- 8 Machu Picchu Sanctuary Lodge, Peru** 85.26
- 9 Hotel del Coronado, San Diego** 84.55
- 10 Cap Juluca, Anguilla** 83.32
- 11 Anse Chastenet, St Lucia** 83.01
- 12 Cotton House, Mustique** 81.73
- 13 Rosewood Little Dix Bay, British Virgin Islands** 80.48
- 14 Explora en Patagonia Hotel Salto Chico, Chile** 80.01
- 15 One&Only Ocean Club, Paradise Island, Bahamas** 79.04
- 16 Hotel Saratoga, Havana** 77.55
- 17 Ladera, St Lucia** 76.60
- 18 Soho Grand Hotel, New York** 76.09
- 19 The Wickaninnish Inn, British Columbia, Canada** 75.23
- 20 Hotel Monasterio, Cusco, Peru** 74.33

## Europe, Asia Minor & the Russian Federation

- 1 Hotel Splendido, Portofino, Italy** 94.65
- 2 Hotel Cipriani, Venice** 93.83
- 3 Four Seasons Hotel George V Paris** 93.16
- 4 La Residencia, Mallorca** 92.48
- 5 Grand Hotel a Villa Feltrinelli, Lake Garda, Italy** 91.26
- 6 Çırağan Palace Kempinski Istanbul** 90.36
- 7 Four Seasons Hotel Firenze** 89.38
- 8 Hotel Astoria, St Petersburg** 88.63
- 9 The Clarence, Dublin** 86.82
- 10 Hotel Costes, Paris** 86.72
- 11 Palazzo Sasso, Ravello, Italy** 85.62
- 12 San Domenico Palace Hotel, Taormina, Sicily** 84.96
- 13 Four Seasons Hotel Istanbul at Sultanahmet, Turkey** 83.71
- 14 Il Pellicano, Porto Ercole, Italy** 82.91
- 15 The Dolder Grand, Zürich** 82.08
- 16 Hotel de Russie, Rome** 81.04
- 17 Hôtel Le Bristol, Paris** 80.43
- 18 Anassa, Cyprus** 79.13
- 19 La Colombe d'Or, St-Paul-de-Vence, France** 78.19
- 20 Castello del Nero, Tuscany, Italy** 78.03

## OVERSEAS CITIES

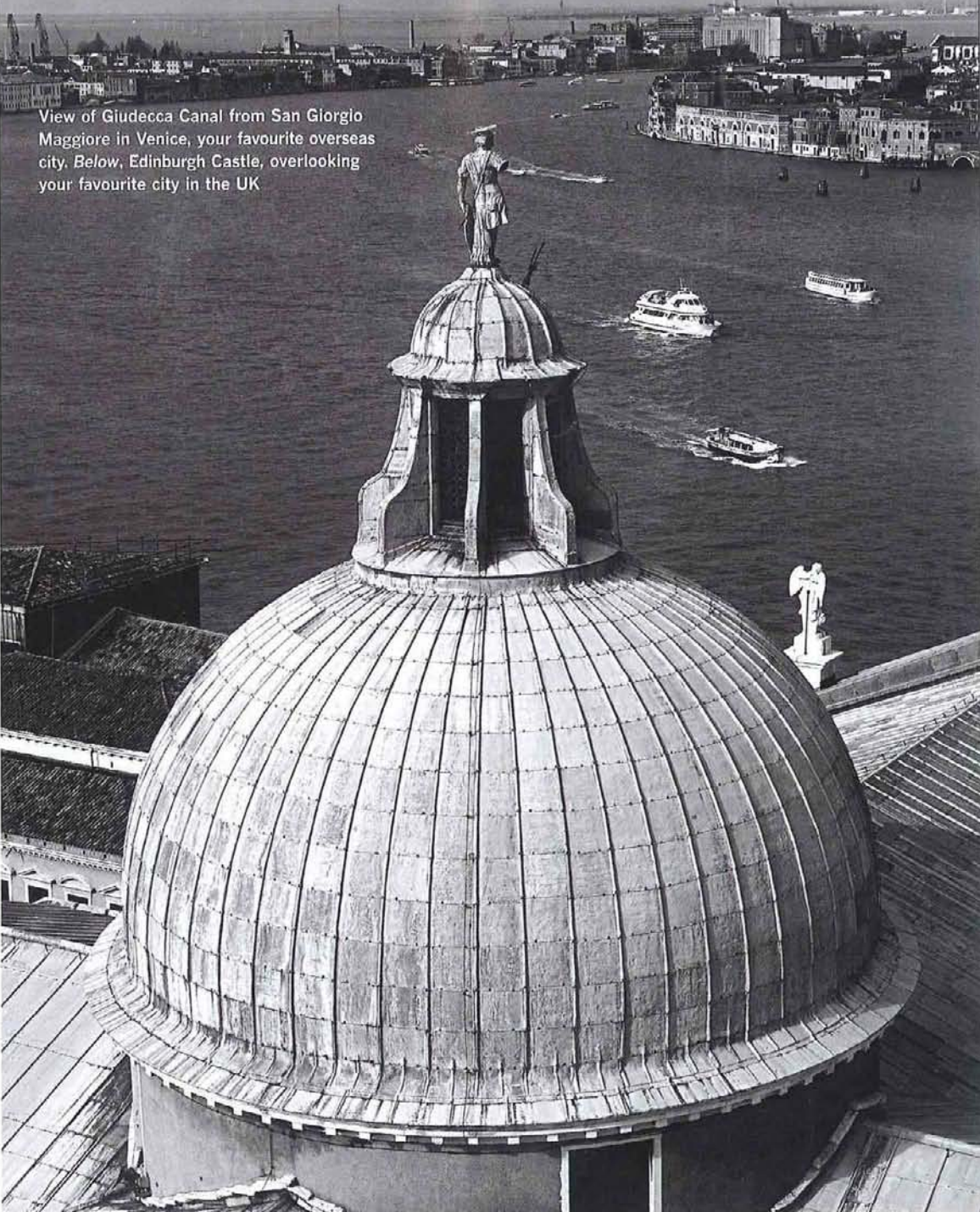
You singled out **New York** as being the most *user-friendly* overseas city (90.31) and also the most lively (a rousing 92.95 for *nightlife/entertainment*). **Paris** and **Rome** achieved almost identical top scores for *food/restaurants* (88.47; 88.50) and you decided that **Hong Kong** deserved 88.89 for *cleanliness*. **Barcelona** came up trumps for *range of accommodation* (92.90) and **Istanbul** got the thumbs up for *people/hospitality* (88.79). But romantic **Venice** is your favourite foreign city: it only dropped below 85 on two criteria and gained top marks for *aesthetics/architecture* (a near picture-perfect 99.41) and *culture* (87.62).

### 1 Venice 93.87

- 2 New York 93.43
- 3 Paris 92.35
- 4 Rome 91.39
- 5 Istanbul 90.37
- 6 Barcelona 89.49
- 7 Florence 88.72
- 8 Sydney 88.03
- 9 Seville 86.41
- 10 Hong Kong 85.40
- 11 San Francisco 84.86
- 12 St Petersburg 83.55
- 13 Cape Town 83.03
- 14 Marrakech 82.00
- 15 Shanghai 80.64
- 16 Berlin 80.01
- 17 Vancouver 78.73
- 18 Prague 78.05
- 19 Copenhagen 76.94
- 20 Madrid 76.71

## UK CITIES

This year, **Edinburgh** built up its reputation as your favourite UK city with high scores across the board, particularly for *aesthetics/architecture* (93.72) and *user-friendliness* (90.46). But **Liverpool** has the friendliest people (94.32 for *people/hospitality*) and **Oxford** the *cleanest* streets (81.51 on that criterion), while **London** remains best for *culture* (95.47) and *range of accommodation* (87.63). If it's *value for money* you're after, you can do no better than **Bristol** (88.68), and **Bath** whets your appetite for *food/restaurants* (86.20). But which is the *safest* city in the UK? Well, you say it's **York** (89.41), followed by **Brighton** (87.37).



View of Giudecca Canal from San Giorgio Maggiore in Venice, your favourite overseas city. Below, Edinburgh Castle, overlooking your favourite city in the UK

- 1 Edinburgh 91.76
- 2 Oxford 90.04
- 3 London 89.46
- 4 Liverpool 87.70
- 5 Glasgow 87.50
- 6 Brighton 86.84
- 7 Manchester 85.65
- 8 Bath 84.70
- 9 Cambridge 83.66
- 10 Newcastle 83.14
- 11 York 82.15
- 12 Canterbury 81.07
- 13 Durham 80.18
- 14 Bristol 79.36
- 15 Leeds 78.92



**What are all these numbers?** They are an index of satisfaction, scored out of a maximum of 100. In our Readers' Travel Awards 2010 questionnaire (April 2010 issue and at [www.cntraveller.com](http://www.cntraveller.com)), you were asked to choose the best that the travel world has to offer – from hotels and spas to airlines and airports. You were then asked to rate your choices according to various criteria, such as service, culture and value for money. From your responses, we calculated the average mark on each criterion, and used this to provide the overall satisfaction percentage figure that you see on these pages and in The World's Top 100 on page 50.